

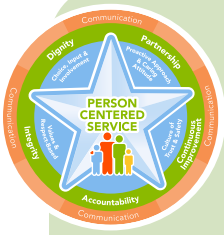


FLASH FRIDAYS

March 10, 2023

Flash Fridays will be distributed weekly on Fridays to prepare you for upcoming surveys like The Joint Commission or State of WI surveys. The Continual Readiness information provided will pertain to all areas within NCHC, from Behavioral Health to Skilled Nursing Care, however some information may be more specific to one survey. Some may only pertain to clinical staff, but always read it thoroughly. If you have questions, ask your Team Leader to explain how the topic relates to your program or department.

THE JOINT COMMISSION IS COMING SOON! SURVEY WINDOW: FEB. 5, 2023 – AUG. 5, 2024



2023 NATIONAL PATIENT SAFETY GOALS

The Joint Commission survey is an unannounced accreditation survey. Surveyors will be conducting individual and system tracers while rounding in different areas.

ALL employees should be prepared to be asked about:

- How you care for clients
- Policies
- Procedures
- Fire safety
- Infection prevention
- Emergency management
- **National Patient Safety Goals**

But What Are the National Patient Safety Goals in 2023?

The purpose of the National Patient Safety Goals is to improve patient safety. The goals focus on problems in health care safety and how to solve them. Each year The Joint Commission gathers information about emerging patient safety issues from widely recognized experts and stakeholders. This information is the basis for the National Patient Safety Goals, which are tailored for each specific program. The information gathered also is used for guiding event alerts, standards and survey processes, performance measures, and educational materials.

NEW GOAL FOR 2023!

Improve Health Care Equity (effective 7/23)

This goal addresses health care disparities as a quality and safety priority using the following actions:

- Identify an individual to lead activities to improve health care equity.
- Assess the patient's health-related social needs.
- Analyze quality and safety data to identify disparities.
- Develop an action plan to improve health care equity.
- Take action when the organization does not meet the goals in its action plan.
- Inform key stakeholders about progress to improve health care equity.

Identify Individuals Served Correctly

Use at least two ways to identify individuals served. For example, use the individual's name and date of birth. This is done to make sure that each individual served gets the correct medicine and treatment.

Prevent Infection

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization. Set goals for improving hand cleaning. Use the goals to improve hand cleaning.

Identify Patient Safety Risks & Reduce The Risk For Suicide

Find out which patients are most at risk for suicide in order to protect these at-risk individuals.

Use Medicines Safely

- Record and pass along correct information about an individual's medicines. Find out what medicines the individual is taking. Compare those medicines to new medicines given to the individual. Make sure the person knows which medicines to take when they are at home. Tell the individual it is important to bring their up-to-date list of medicines every time they visit a doctor.
- Label all medications, medication containers, and other solutions properly, including Med syringes, medicine cups and basins.

Improve Staff Communication

Get important test results and diagnostic procedures to the right staff person on a timely basis.

Use Alarms Safely

Make improvements to ensure that alarms on medical equipment or calls are heard and responded to on time.

Discuss the National Patient Safety Goals with your team. Do you have procedures in place to support these goals? Surveyors will want to know!

Questions? Contact your manager or team leader and ask them about your role in the survey process.